

PRESS RELEASE

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CSR Strategy
Serunion is the first contract catering company
in Spain to receive IQNet SR 10 certification

Serunion, the leading contract catering company in Spain and a subsidiary of Elior Group, has been rewarded for its good governance and for the responsible and sustainable management of its activities. IQNet SR 10 is an international reference standard applying to social responsibility management systems. Obtaining this certification is in keeping with Elior Group's CSR strategy, the Positive Foodprint Plan, whose objective is to make a positive nutritional impact from farm to fork in association with all of the Group's stakeholders.

IQNet SR 10 certification is awarded by AENOR (*Asociación Española de Normalización y Certificación*) to companies in recognition of their environmental and societal commitments. Serunion is the first contract catering provider in Spain to receive this international recognition for its responsible, sustainable, transparent and committed management with regard to its employees, clients, the environment and society as a whole.

In recent years, Serunion has implemented measures to reduce its environmental impact:

- In 2016, Serunion opened three, 100% organic-certified central kitchens in Malaga, Seville and Almeria which prepare 5.3 million meals per year for the healthcare and education sectors. Serunion has also developed a central kitchen in collaboration with entity non-profit organization for the integration of the disabled.
- Serunion published and distributed more than 90,000 copies of a fun and instructive booklet encouraging children aged 5 to 10 to adopt good eating habits and a healthy lifestyle. This booklet describes a day in the life of a young school girl and gives 11 tips for ensuring healthy life hygiene as well as the good gestures to be adopted.
- Serunion has developed an awareness program for responsible consumption in schools, under the name "Food is not thrown away" in which more than 10,000 elementary students participate annually.
- Eight Serunion sites have received ISO 14001 certification for environmental management.
- 52% of Serunion's food purchases are made from local suppliers to reduce the environmental impact.

"Obtaining this certification is a vehicle for progress for our company and will enable us to implement new ways of working that are more ethical and responsible in relation to all of our stakeholders," declared Antonio Llorens, Chairman and Chief Executive Officer of Serunion.

About Elior Group

Founded in 1991, Elior Group has grown into one of the world's leading operators in the catering and support services industry, and has become a benchmark player in the business & industry, education, healthcare and travel markets. Now operating in 16 countries, the Group generated €6,422 million in revenue through 25,000 restaurants and points of sale in FY 2016-2017. Our 127,000 employees serve 5.5 million people on a daily basis, taking genuine care of each and every one by providing personalized catering and service solutions to ensure an innovative customer experience.

We place particular importance on corporate social responsibility and have been a member of the United Nations Global Compact since 2004, reaching the GC Advanced Level in 2015. The professional excellence of our teams as well as their unwavering commitment to quality and innovation and to providing best-in-class service is embodied in our corporate motto: "Time savored".

For further information please visit our website <http://www.eliorgroup.com> or follow us on Twitter [@Elior_Group](https://twitter.com/Elior_Group)

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About Serunion

Leader in the collective catering segment in Spain, Serunion has been providing personalized, close-proximity catering services for close to 30 years through a network of 25 offices, 5 commercial delegations and 14 central kitchens throughout Spain. The firm is now present in all segments of activity via its different divisions: Serunion Educa (training centers), Serunion Business&Industry (enterprises and institutions), Serunion Salud (public and private hospital centers), Serunion Mayores (residences and day centers), Serunion Vending (automatic food distribution) and Singularis (home cooking).

Serunion currently serves 495,000 meals a day and intervenes in 3,020 catering centers. The firm is also one of the main sources of job creation in the country, with a staff of more than 20,725 employed across all of its centers. Since 2001, the firm has been part of Elior Group, a French multi-national and global leader in catering, services and concessions with operations in 16 countries.

For further information: www.serunion.es