

Paris, April 5, 2018

2016-2017 activity report What Elior Group guests are looking for: focus on seven key sites

The 2016-2017 Elior Group activity report gives insight into the everyday desires and expectations of its guests at seven key sites. Our relationship with food is changing: be it at school, at the office or on the road to our holiday destination, Elior Group strives to make every second of the break a unique experience.

These seven reports invite the reader to discover the backstage and behind the scenes of successful breaks, in markets facing different challenges:

- At the headquarters of the BNL bank in Rome in Italy (at work)
- At Hugh Baird College in Liverpool in the United Kingdom (at school)
- At the Ephad Prioirey of Saint-Louans in Chinon, France (in a care home),
- At the Los Angeles Airport in the United States (on a business trip)
- At the Gare du Nord train station in Paris (on a business trip)
- On the Alcaccer do Sal motorway south of Lisbon in Portugal (on the way)
- At La Casamance private hospital in Aubagne, France (at hospital)

These examples from around the world illustrate the solutions Elior Group has designed to accommodate the changing trends in our ways life:

- The multitude of choices available in and the customization of consumer paths: today, guests must be able to decide on their own consumer path and combine different nutritional offers.
- Consumer hub atmosphere: catering solutions should be installed in hybrid venues with areas where guests can also work relax or cut themselves off.
- Responsible nutrition: Elior Group is working to develop its offer and better inform its guests, since the choice of food can have an impact on their health, the life of their region and their environment.

The activity report is a source of information and a marketing and value-enhancement tool for the Group, and gives an annual summary of the key news related to our businesses and savoir-faire.

[Discover the 2016-2017 Elior Group Activity Report on-line](#)

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About Elior Group

Founded in 1991, Elior Group has grown into one of the world's leading operators in the catering and support services industry, and has become a benchmark player in the business & industry, education, healthcare and travel markets. Now operating in 16 countries, the Group generated €6,422 million in revenue through 25,000 restaurants and points of sale in FY 2016-2017. Our 127,000 employees serve 5.5 million people on a daily basis, taking genuine care of each and every one by providing personalized catering and service solutions to ensure an innovative customer experience.

We place particular importance on corporate social responsibility and have been a member of the United Nations Global Compact since 2004, reaching the GC Advanced Level in 2015. The professional excellence of our teams as well as their unwavering commitment to quality and innovation and to providing best-in-class service is embodied in our corporate motto: "Time savored".

For further information please visit our website <http://www.eliorgroup.com> or follow us on Twitter [@Elior_Group](https://twitter.com/Elior_Group)

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