

Paris, March 10, 2015

## First-quarter 2014-2015 results: In line with full-year objectives

- Solid organic revenue growth of 3.3%
- EBITDA up 1.5%
- Net result multiplied by 3.3
- Full-year guidance confirmed

Elior (Euronext Paris – ISIN: FR 0011950732), one of the world's leading operators in the contracted food and support services industry, today released its results for first-quarter 2014-2015, corresponding to the three months ended December 31, 2014.

<i>(in € millions)</i>	<b>First-quarter 2014-2015</b>	<b>First-quarter 2013-2014</b>	<b>Year-on-year change</b>
<b>Revenue</b>	<b>1,419.8</b>	<b>1,348.7</b>	<b>+5.3%</b>
<b>EBITDA<sup>1</sup></b>	<b>106.2</b>	<b>104.6</b>	<b>+1.5%</b>
<i>As a % of revenue</i>	<i>7.5%</i>	<i>7.8%</i>	<i>-0.3 pt</i>
<b>EBIT<sup>1</sup></b>	<b>67.3</b>	<b>69.5</b>	<b>-3.2%</b>
<i>As a % of revenue</i>	<i>4.7%</i>	<i>5.2%</i>	<i>-0.4 pt</i>
<b>Net result Group share</b>	<b>19.7</b>	<b>6.0</b>	<b>x3.3</b>
<b>Operating cash flow<sup>2</sup></b>	<b>(39.7)</b>	<b>(16.0)</b>	<b>-23.7</b>
<b>Net debt (at Dec. 31)</b>	<b>1,527</b>	<b>2,249</b>	<b>-32.1%</b>
<b>Leverage ratio<sup>3</sup> (at Dec. 31)</b>	<b>3.4x</b>	<b>5.1x</b>	<b>nm</b>

<sup>1</sup> Including the impact of IFRIC 21

<sup>2</sup> Defined as EBITDA + change in WCR - net capex

<sup>3</sup> Calculated in accordance with the definition in the SFA: Consolidated net debt/LTM EBITDA pro forma for acquisitions and divestments

## Business development

Business development was strong in the first quarter of 2014-2015. For Contract Catering & Support Services, the client retention rate remained high at over 93%, and several major new contracts were signed, including with AREVA, Eiffage and La Banque Postal in France, and with Carillon, TVE and VVF in international markets. In parallel, a number of new contracts started up in the Concession Catering & Travel Retail activity, notably at Alghero, Genoa, Lamezia, Pisa and Turin airports in Italy.

## Revenue

**Consolidated revenue totaled €1,419.8 million** in the first quarter of 2014-2015. The 5.3% increase on the first quarter of 2013-2014 reflected robust organic growth of 3.3% over the period. The October 2014 acquisition of Lexington in the United Kingdom added 0.7% to revenue growth, net of the effect of the disposal of non-strategic concession catering operations in Argentina and Morocco. Changes in exchange rates had a 1.2% net positive impact, mainly due to the strengthening of the US dollar and sterling against the euro. International markets accounted for 49.0% of total consolidated revenue in the first three months of 2014-2015 versus 46.6% in the comparable prior-year period.

## Change in accounting method that has affected the Group's reported results

Elior's consolidated quarterly financial statements have been affected by the application of IFRIC 21, "Levies" – issued in connection with International Financial Reporting Standards (IFRS) – which concerns the recognition of taxes other than on income and is applicable by the Group on a retrospective basis from the fiscal year beginning October 1, 2014. In accordance with IFRIC 21, levies are now recognized when the obligation to pay the levy (the "obligating event") is triggered, whereas previously their recognition was deferred throughout the fiscal year. The impact on the first-quarter 2014-2015 income statement was a positive €2.9 million pre-tax and €2.0 million post-tax, and the income statement for the first three months of 2013-2014 has been restated for the same pre-tax and post-tax amounts. As a consequence the IFRIC 21 effect will be negative in subsequent quarters but the full-year impact will be close to nil.

## EBITDA

Consolidated EBITDA rose by €1.6 million in first-quarter 2014-2015 to €106.2 million, representing 7.5% of revenue versus 7.8% in the first three months of 2013-2014.

EBITDA for the **Contract Catering & Support Services** activity amounted to €86.3 million (compared with €82.8 million in first-quarter 2013-2014). As a percentage of revenue it was stable year on year, representing 8.3%:

- **In France**, EBITDA rose by €1.0 million to €49.1 million and represented 8.8% of revenue, up 0.1 point on the EBITDA margin for first-quarter 2013-2014. The strong performance delivered in the Business & Industry market offset the slight contraction in the Education market caused by (i) the negative calendar effect during the period (with one day less than in first-quarter 2013-2014), and (ii) the costs incurred on the start-up of the secondary schools catering contract with the Conseil Général des Hauts-de-Seine.
- **In international markets**, Contract Catering & Support Services EBITDA was €2.6 million higher than in the comparable prior-year period, coming in at €37.2 million. As a percentage of revenue it was slightly lower than in the first quarter of 2013-2014, representing 7.6% versus 7.9%. International EBITDA for this activity was boosted during the period by higher margins reported in the

United States and revenue growth in the United States, Spain and the United Kingdom.

For the **Concession Catering & Travel Retail** activity EBITDA totaled €22.3 million (versus 24.0 million in first-quarter 2013-2014) and represented 5.9% of revenue compared with 6.7%:

- **In France, Germany, Belgium and Italy**, the EBITDA figure was €15.0 million (versus €16.6 million for the prior-year period), and represented 6.5% of revenue. Lower year-on-year performance reported in France for the Motorways and Airports markets – particularly for Nice airport (whose contract was transferred as from January 1, 2015) – was partly offset by higher business levels in Italy and the City Sites & Leisure market.
- **In Iberia and the Americas**, EBITDA came in at €7.3 million, more or less unchanged from the prior-year period despite revenue growth in the first quarter of 2014-2015. This reflected the fact that although there was a stronger contribution from Iberia (driven by an upturn in business in the region) this positive impact was offset by lower margin rate in the United States due to the gradual ramp-up of the service areas on the Maryland turnpike.

Note that margin rate in Concessions is strongly impacted by seasonality of operations, as the level of activity is significantly lower during the first two quarters of the year than during the latter two.

### Recurring operating profit (EBIT)

Consolidated EBIT totaled €67.3 million in first-quarter 2014-2015 (versus €69.5 million in the first three months of 2013-2014). EBIT margin amounted to 4.7% (see Appendix 2 for a breakdown by business).

### Attributable profit for the period

**Attributable profit for the period** was up sharply, amounting to €19.7 million versus €6.0 million in the first three months of 2013-2014. This drove an increase in earnings per share to €0.12 from €0.06.

**Non-recurring items** represented a net charge of €10.3 million and primarily included non-recurring non cash costs further to the Group's senior debt refinancing in December 2014. This refinancing greatly reduces finance costs as from December 10, 2014.

At €23.3 million, **net financial charge** was considerably lower than in the first quarter of 2013-2014, reflecting the early repayment of a portion of the Group's debt following the IPO in June 2014 and the refinancing carried out in December 2014.

**Income tax** amounted to €14.1 million, down 28.8% compared with first-quarter 2013-2014 when a non-recurring provision was accrued following a tax audit carried out on a Group subsidiary.

### Operating cash flow and net debt

**Operating cash flow**<sup>1</sup> (before interest and tax) represented a net €39.7 million outflow in first-quarter 2014-2015 versus a net €16.0 million outflow in the comparable prior-year

<sup>1</sup> Defined as EBITDA + change in WCR - net capex

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period when operating cash flow was boosted by €17 million due to one-off receivable sales in Spain following the Spanish government's decision to improve its payment terms.

**Net debt** decreased by €722 million year on year to €1,527 million at December 31, 2014. This resulted in a leverage ratio<sup>1</sup> of 3.4x EBITDA compared with 5.1x at December 31, 2013.

### Outlook

In view of its first-quarter 2014-2015 performance, the Group confirms its guidance for the full fiscal year, namely:

- Revenue growth of over 4% (with at least 2% organic growth). This objective does not take into account future acquisitions during the fiscal year.
- A stable EBITDA margin. The performance improvement plan implemented during FY 2013-2014 will help the Group meet this objective.
- An increase in operating cash flow<sup>2</sup> (before interest and tax).
- A sharp rise in earnings per share, thanks to a significant decrease in finance costs as a result of scaling back the Group's debt following the capital increase carried out in June 2014 and the senior debt refinancing that took place in December 2014. This in turn will lead to a strong increase in the dividend per share.

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<sup>1</sup> Calculated in accordance with the definition in the SFA: Consolidated net debt/LTM EBITDA pro forma for acquisitions and divestments.

<sup>2</sup> Defined as EBITDA + change in WCR - net capex

**Upcoming financial communications:**

- First-half 2014-2015 results: May 29, 2015 – issue of press release before the start of trading plus conference call.
- Third-quarter 2014-2015 results: September 1, 2015 – issue of press release before the start of trading plus conference call.

Appendix 1: Consolidated financial statements – First-quarter 2014-2015

Appendix 2: Operating profitability – First-quarter 2014-2015

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**About Elior**

Founded in 1991, Elior has grown into one of the world's leading operators in the contracted food and support services industry, generating revenue of €5,341 million in FY 2013-2014 through 18,000 restaurants and points of sale in 13 countries. Driven by an unwavering commitment to excellence, our 106,000 passionately professional employees provide personalized catering and service solutions on a daily basis to 3.8 million customers in the business & industry, education, healthcare, leisure and travel markets, taking genuine care of each and every person they serve. We place particular importance on corporate social responsibility and have been a member of the United Nations Global Compact since 2004. Our corporate philosophy – which is centered on quality and innovation as well as responsible relations with others and the community at large – is reflected in our motto: "Because the whole experience matters".

For further information please visit our website ([www.elior.com](http://www.elior.com)) or follow us on Twitter ([http://twitter.com/Elior\\_France](http://twitter.com/Elior_France))

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APPENDIX 1: CONSOLIDATED FINANCIAL STATEMENTS – First-quarter 2014-2015

**Consolidated Income Statement<sup>1</sup>**

(in € million)	1st quarter 2014-2015	1st quarter 2013-2014
Revenue	1 419,8	1 348,7
Purchase of raw materials and consumables	-439,9	-412,1
Personnel costs	-649,1	-623,7
Other operating expenses	-210,8	-195,1
Taxes other than on income	-14,0	-13,5
Depreciation, amortization and provisions for recurring operating items	-38,9	-35,1
Recurring operating profit	67,1	69,2
Share of profit of associates	0,2	0,3
Recurring operating profit including share of profit of associates	67,3	69,5
Other income and expenses, net	-10,3	-3,6
Operating profit including share of profit of associates	57,0	65,9
Net financial charge	-23,3	-40,8
Profit before income tax	33,7	25,2
Income tax	-14,1	-19,8
Profit for the period	19,6	5,4
<b>Attributable to owners of the parent</b>	<b>19,7</b>	<b>6,0</b>
Attributable to non-controlling interests	0,1	0,7
Earnings per share (€)	0,12	0,06
Average number of shares as at December 31	164 371 206	108 820 358

<sup>1</sup> Including the impact of applying IFRIC 21.

## Consolidated Balance Sheet – Assets

(in € million)	1st quarter 2014-2015	1st quarter 2013-2014
Goodwill	2 385,4	2 362,6
Intangible assets	272,5	485,9
Property, plant and equipment	499,9	485,9
Non-current financial assets	32,0	43,5
Investments in associates	2,1	6,8
Fair value of derivative financial instruments	0,0	0,6
Deferred tax assets	245,3	219,9
<b>Non-current assets</b>	<b>3 437,2</b>	<b>3 344,6</b>
Inventories	96,6	96,6
Trade and other receivables	972,6	908,2
Current income tax assets	21,5	19,6
Other current assets	51,1	47,3
Short-term financial receivables	6,7	5,2
Cash and cash equivalents	154,0	168,2
<b>Current assets</b>	<b>1 302,7</b>	<b>1 245,0</b>
<b>Total assets</b>	<b>4 739,9</b>	<b>4 589,6</b>

## Consolidated Balance Sheet – Equity and Liabilities

(in € million)	1st quarter 2014-2015	1st quarter 2013-2014
Share capital	1,6	1,1
Reserves and retained earnings	1 299,4	595,4
Non-controlling interests	46,4	67,3
<b>Total equity</b>	<b>1 347,4</b>	<b>663,8</b>
Long-term debt	1 564,9	2 290,7
Fair value of derivative financial instruments	21,8	22,5
Non-current liabilities relating to the share acquisitions	182,1	39,2
Deferred tax liabilities	49,3	51,1
Provisions for pension and other post-employment benefit obligations	103,3	95,8
Other long-term provisions	17,0	15,4
<b>Non current liabilities</b>	<b>1 938,3</b>	<b>2 514,2</b>
Trade and other payables	641,1	615,9
Due to suppliers of non-current assets	15,0	14,4
Accrued taxes and payroll costs	547,8	513,6
Current income tax liabilities	43,6	11,2
Short term debt	99,3	109,3
Current liabilities relating to share acquisitions	9,9	25,7
Short-term provisions	77,4	102,9
Other current liabilities	20,0	18,5
<b>Current liabilities</b>	<b>1 454,1</b>	<b>1 411,6</b>
<b>Total liabilities</b>	<b>3 392,4</b>	<b>3 925,7</b>
<b>Total equity and liabilities</b>	<b>4 739,9</b>	<b>4 589,6</b>

## Consolidated Cash Flow Statement

(in € million)	1st quarter 2014-2015	1st quarter 2013-2014
<b>Cash flows from operating activities</b>		
EBITDA	106,2	104,6
Change in working capital	-90,4	-64,6
Interest paid	-22,0	-39,3
Tax paid	-6,3	-3,7
Other cash movements	-31,6	-10,5
<b>Net cash from operating activities</b>	<b>-44,1</b>	<b>-13,5</b>
<b>Cash flows from investing activities</b>		
Purchases of / proceeds from property, plant and equipment and intangible assets	-55,5	-56,0
Purchases of / proceeds from non-current financial assets	-0,1	-1,8
Acquisition/sale of shares in other consolidated companies	-18,1	-0,8
<b>Net cash used in investing activities</b>	<b>-73,7</b>	<b>-58,6</b>
<b>Cash flows from financing activities</b>		
Movements in share capital of the parent and in shareholder loans	—	—
Dividends paid to non-controlling interests in consolidated subsidiaries	-0,6	-0,3
Proceeds from borrowings	1 048,3	74,7
Repayments of borrowings	-959,7	-12,4
<b>Net cash from financing activities</b>	<b>88,1</b>	<b>62,0</b>
Effect of exchange rate and other changes	-21,8	5,5
<b>Net increase/(decrease) in cash and cash equivalents</b>	<b>-51,5</b>	<b>-4,6</b>

APPENDIX 2: OPERATING PROFITABILITY – First-quarter 2014-2015

**EBITDA<sup>1</sup>**

(In € million)	1st quarter 2014-2015	1st quarter 2013-2014	Change €m	Change %
France	49,1	48,2	1,0	1,9%
International	37,2	34,6	2,6	7,5%
Contract catering & Support Services	86,3	82,8	3,6	4,2%
France, Germany, Belgium, Italy	15,0	16,6	-1,6	-9,6%
Spain, Portugal and the Americas	7,3	7,4	-0,1	-1,4%
Concessions Catering & Travel Retail	22,3	24,0	-1,7	-7,1%
Corporate	-2,5	-2,2	-0,3	-13,6%
<b>TOTAL</b>	<b>106,2</b>	<b>104,6</b>	<b>1,6</b>	<b>1,5%</b>

**EBIT<sup>1</sup>**

(In € million)	1st quarter 2014-2015	1st quarter 2013-2014	Change €m	Change %
France	39,1	39,4	-0,3	-0,8%
International	28,2	27,4	0,8	2,9%
Contract catering & Support Services	67,3	66,8	0,5	0,7%
France, Germany, Belgium, Italy	4,1	6,2	-2,1	-33,9%
Spain, Portugal and the Americas	-1,5	-0,9	-0,5	-66,6%
Concessions Catering & Travel Retail	2,7	5,3	-2,6	-49,1%
Corporate	-2,7	-2,5	-0,2	-8,0%
<b>TOTAL</b>	<b>67,3</b>	<b>69,5</b>	<b>-2,3</b>	<b>-3,2%</b>

<sup>1</sup> Including the impact of applying IFRIC 21.